

2018 MES NST, Resume, Vision Statement, & Work Plan

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### **Vision Statement:**

On top of the administrative duties of the National Storyteller's Office, I plan on ensuring the creative vision of our chronicles remains intact and progressing at the correct pace. I also plan to bridge the gap with the coordinator side of the org by actively pursuing documentation and training surrounding safety mechanics and maintaining safe spaces. I hope to foster growth in our membership by doing so and, by extension, remind the org why we come together for our hobby.

### **Work Plan:**

First Quarter Aug 2018-Oct 2018:

- Learn the role of NST by discussing expectations for me going forward (such as BoD meetings, reporting, reviewing the database, etc), talking with current staff, and adjusting my plan to those expectations accordingly.
- Hire /Rehire assistants and set proper expectations
- Review the plots for all on-going chronicles to ensure proper pacing
- Activate the ANST Safety Mechanics and Safe Spaces position
  - Discuss policies and tactics with this assistant to push safety first
  - Begin documenting these policies and procedures into a cohesive tool for the Club
  - Begin discussion on Immersion vs Safe Play.
- Learn more about the chronicles currently running so that I may appropriately give each of them attention.
- RST Meeting.

Second Quarter Nov 2018-Jan 2019:

- Begin preparations for next Convention Season
- Review the Masquerade Plot and start ramping up for the Blood Accords talks of 2019.
- Review the Apoc plot and move forward accordingly.
- Review Space plot and move forward accordingly.
- Review Cod-X plot and move forward accordingly.
- Implement Safety Mechanics/Safe Spaces policies.
  - Discuss player education surrounding safety mechanics and why they're important
  - Discuss ways to help players properly read their fellow neuro a-typical players in order to help them remain engaged.
- RST Meeting.

Third Quarter Feb 2019-April 2019:

- Six month Staff Reviews.
- SCRE. Begin the climb toward the 2019 National Event in each venue.
- GLRE. Ensure the convention is properly supported.
- Continue Safety Mechanics/Safe Spaces discussion
  - Continue discussion on engagement while ensuring safe play
  - Brainstorm new ideas to keep players engaged while ensuring safe game play.
- RST Meeting.

Fourth Quarter May 2019-July 2019:

- NERE. Ensure the convention is properly supported.
- MESCon. Push Year 2 climax.
- Review the current Chronicles' status to determine the viability of extension.
- Begin ramp up toward Year 3 climax.
- RST Meeting.
- Poll the Membership to test the pulse of our chronicles.
  - Knowing where the membership is at will help determine where adjustment is needed.

**Disciplinary Actions in the Past 3 years:**

- None

**Resume:**

MES Offices Held:

- Narrator/AVST C/A for TN-011-D: June 99 to Nov 2000, Jan 2002
- VST C/A for TN-011-D: Jan 01 – July 01
- AARST Technocracy- SE Region: Sept 01 – May 02
- ADST for TN-011-D: Dec 03
- VST Garou for TN-011-D: April 04 –June 04
- DST of TN-011-D: April 08 – Aug 08
- ADST of TX-065-D: July 2014 – Aug 2015
- DST of TX-065-D: May 2016 - Sept 2017
- MESCon 2017 ST Lead 2nd: Aug 2016 - June 2017
- ARST Independent Alliance: April 2017 -Aug 2017
- MEScon 2018 ST Lead 2nd: Oct 2017 - Dec 2017
- RST of the South Central Region: Oct 2017 - Current
- MESCon 2018 ST Lead: Jan 2018 - June 2018

Storytelling Experience:

I have assisted or ran various stories in a LARP setting within MES since I joined the club in 1999 including writing and helping deploy regional plot for the SE region's Mage: The Awakening Venue.

I have also ran numerous table-top games that have spanned up to two years to complete.

I helped stabilize and push the Austin Domain as DST through fair rules calls and fostered camaraderie using The Witness Me Awards, where players could nominate others for being awesome.

I implemented region-wide safety mechanics as RST of the SC and have maintained transparency through RST Live streams as I feel that players are more engaged when they see their officers.

#### Real Life Experience:

Tier 2 Network Operations Center Technician for GTT Communications: Feb 2015 - Current

Documented precise call notes which were easily understood and acted upon. Assisted with onboarding enterprise customers. Proficient with troubleshooting layer 1 thru 3 of the OSI model. Consistent customer facing communication to ensure satisfaction.

Troubleshooting/owned issues to completion. Assisted team members with isolating root causes of issues. Performed Troubleshooting on WAN, LAN, DSL, Cable, T-1, DS-3, Ocx's routing issues, VPN, firewalls, switches, etc. Worked independently with minimal supervision.

Game Master/Billing Support/Account Administration for Blizzard Entertainment: Oct 08- Feb 2015

Responded to customer inquiries. Provided first contact resolution. Provided Technical Support for Blizzard Products. Provided Account recovery assistance. Assisted Training Department with training newly hired employees. Coached struggling employees. Provided feedback on company policies. Tested and provided feedback for Cisco Tools prior to product launch and assisted in launch facilitation. Subject matter expert for several tools and account related topics. Called on as a point of contact to approve exceptions and coach others through difficult contacts. Promotions, Tier 2 on 04/10 and Tier 3 on 04/11. Awards, Silver and Gold Awards for productivity as well as peer commendations for assistance and excellenceStore

Manager of Unfinished Furniture, Nashville TN: August 2004-August 2007

Supervised 10 employees. Made hiring decisions. Handled cash and oversaw daily sales reports. Top Salesman; ranked #2 in the company prior to promotion to manager.